

# KEEPING YOUR EVENTS SAFE



**TWICKENHAM**

Principal Partner

**BRITISH AIRWAYS**



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It has always been our priority to look after our guest and staff's wellbeing with the utmost care. In today's times we know that there are further precautionary measures that need to be taken both to protect and offer peace of mind. This is why we have implemented the following as a standard at all of our events in the future.



# FOOD AND DRINK

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- A wave style food service will be introduced for larger events, to enable guests to maintain social distancing with ease
- Our nutritious catering will be packed into individual portions in hygienic kitchens
- All cutlery, condiments and confectionery will be individually wrapped where possible
- We will replace large bottled water with individual bottles of water
- Access to seating within the stadium bowl for catering breaks will be available, allowing ease of social distancing in the summer months
- Refreshments such as tea and coffee will be served by specifically trained staff to guests





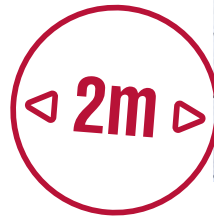
# CLEANING AND HYGIENE

- We will introduce hand sanitiser stations at each touch point
- Wipe stations will be available for guests to wipe down phones, laptops etc.
- An enhanced cleaning schedule will be implemented throughout the stadium
- Air handling will be increased considerably within all areas of the venue
- We are partnered with LSS facilities management, who are committed to providing cleaning services to an exceptional level
- We are proud of our 5 star food rating and our kitchen will continue to exercise increased levels of hygiene practices



# PEOPLE MOVEMENT

- A people movement strategy will be in place, enabling a one way system with separate entries and exits, demonstrated by signage
- We will encourage social distancing through the use of signage



# OUR STAFF

- Training will be undertaken by all of our staff on social distancing and our increased hygiene measures
- Appropriate Personal Protective Equipment (PPE) will be provided to all of our staff



# TECHNOLOGY

- Our stadium benefits from a 1GB bearer with live back up, which allows us to support hybrid events to the highest standard
- Our onsite AV specialists AVC are on hand to help our clients find new solutions to support hybrid events
- We have designed ready to go hybrid packages to help planning that little bit easier





# OUR USPs

- Twickenham benefits from an abundance of space with 34 event spaces and 150 private boxes, allowing for new social distancing measures and reduced capacities per space
- Our outdoor space including pitch-side, the stadium bowl and the Patch, gives our clients further opportunities, such as outdoor catering and the ability to provide greater social distancing measures
- The stadium offers ample complimentary car parking, guests can arrive by car with ease rather than public transport
- We provide flexible rescheduling terms, offering peace of mind to the event organiser





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If you have a future event booked with us or would like to consider booking an event with us and would like to talk through any of our new measures please do not hesitate to get in touch with our team.

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